

KY 911 Services Board Meeting Minutes
Tuesday, March 18, 2025, at 2:00 p.m.
Via Microsoft Teams Meeting

Call to Order

The March 18, 2025, meeting of the Kentucky 911 Services Board was called to order by Josiah Keats, KOHS Executive Director and 911 Services Board Chairman, at 2:01 p.m. (EST) via Microsoft Teams Meeting.

Members Present:

Name	Title	Organization	Representing
Josiah Keats	Executive Director	KOHS	Ex Officio
Michael Palmer	Chief	Maysville Police Department	KLC
Paul Nave	Director	Owensboro-Daviess Co 911	KENA/KY-APCO
Buford Hurley	Mayor	City of Flatwoods	KLC
Julia Weigel	Project Manager	Tier III CMRS Provider	Verizon Wireless

Member(s) Absent:

Tim Vaughan	Magistrate	Jessamine County	KACo
Ray Perry	Secretary	PPC	Ex Officio

K911 Services Board/KOHS Staff:

Mike Sunseri	Mark Gaus	Jason Childers	Shelly Clark
Watson Harding			

Guests:

David Lucas	Heather Conley	Tatum Herrington	Jessica Frye
Larry Fraser	Sarah Dragoo	Laramie Scott	Jacob Walbourn
Russ Clark	Kristi Jenkins	Jane Brueckner	Shawn Gaither
Danielle Piper	Chris Bowman	Daniel Wills	Rebecca Hafley
Molly Conaboy	Nathan Kent	Jackie Mines	Jeremy Miller
Robbie S.	Prash Ramani	Cameron Brown	

Approval of minutes

Mayor Hurley made a motion to approve the minutes of the December 3, 2024, board meeting. Chief Palmer seconded the motion, which carried unanimously.

The Board convened in closed session to hear a legal update at 2:03 p.m. (EST). No formal action was taken in closed session. Board members returned to open session at 2:20 p.m. (EST).

Old Business

A. Foundational NG911 project updates – Jessica Frye, GeoComm; and Molly Conaboy, Rapid Deploy

- i. Jessica Frye, GeoComm's Kentucky project manager, shared a dashboard. Currently we have 109 of 110 PSAPs within the statewide aggregated dataset. GeoComm is currently working on a remediation project for Bell County, and is very close, with less than 200 errors left to resolve. There are a few PSAPs that need to have a few critical errors re-resolved. However, we are reporting great progress. Ms. Frye reported that we are in the last month of the first quarter of 2025 and have processed 71 of 110 submitted reports.
- ii. Molly Conaboy, RapidDeploy's Kentucky Project Manager, provided the Board with a look at our metrics across all products. There are not many changes when it comes to the number of PSAPs that have Radius deployed. This is because Radius is accessible to all PSAPs. Eclipse has 110 of 117 that have access to Eclipse. This now includes all KSP sites. There is a known Solacom issue that is unrelated to KSP and more related to provider that our team is working through. This issue is affecting customers even outside of Kentucky. Those PSAPs remaining are still non-standard sites. There are three Zetron customers in final stages of QAD and then that number will rise to 113 of 117.

Ms. Conaboy updated the Board on the progress of the Lightning mobile first responder app pilot project. There is a long list of eligible PSAPs that have expressed interest in participating in the pilot. Ms. Conaboy discussed the status of those already deployed. Those that are in line for deployment include Leslie County, Madisonville, Pikeville, and Lebanon-Marion, and are in the planning and scheduling for a kick-off. Total estimated users for Lightning are about 2000. Those that have access from the onboarded list is 110 users and 41 eligible PSAPs who have expressed interest.

Training stats as of today are 2,500 courses assigned with nearly 1,500 completed. We have almost 100% of agencies with at least one user who has completed training and about 95% with at least three or more users who have completed training.

Ms. Conaboy is happy to report February 2025, had the highest number of unique users that logged into Radius.

New Business

A. Progress update on consolidation projects – Larry Fraser, River City 911 and Jeremy Moore, Webster County 911

Larry Fraser, Director of River City 911, stated the merger was progressing well. Many major projects are now out of the way and one large project will be completed this week. This project is a Solacom CPE refresh. They've gotten a lot of the major projects out of the way. River City is also remodeling their 911 Center to accommodate additional staff. Mr. Fraser is still working with AK Associates to have the 911 lines fully transferred from Ballard, which takes KSP out of the loop. There are a few smaller projects that are remaining. Mr. Fraser wished to thank Mike

Sunseri, Mark Gaus, and staff for answering questions and their assistance.

Jeremy Moore, Webster County 911, who is leading the consolidation project with the City of Providence, was joined by Chief Cameron Brown with the Providence Fire Department. Mr. Moore reported equipment has with been ordered or out for bids. Most should be awarded by next week. Webster County is waiting on AT&T to be able to attach an extra line. This was needed after a study was completed and determined an additional line was needed. The projected date to go live and take calls from Providence is June 1, 2025.

B. Update on retroactive Lifeline provider 911 fee payments – Shelly Clark

To date, we have collected \$1,458,780.12, in retroactive fees. With assistance from Jacob Walbourn, General Counsel of the Public Protection Cabinet, more sternly written letters requesting immediate collection of those with outstanding fees due have been sent out.

C. 2025 grant update – Mark Gaus

The grant portal was opened January 14, 2025, several days early on. Workshops were held January 21 and 28, 2025. Currently, there are 12 grant applications submitted, all of which have no errors or corrected errors. The soft deadline is Friday, March 21, 2025, and all applications must be received by April 1, 2025 at 4:30 p.m. (EST).

i. Request to modify grant scoring rubric – Kristi Jenkins, Muhlenberg County

Kristi Jenkins, Muhlenberg County 911 director, stated that in watching the Grant Workshop training this year, she noticed the new scoring category based on recent previous grant awards. This is where applicants receive a score based on grant awards from previous three grant cycles. Ms. Jenkins believed this approach penalized some PSAPs for writing grants well and submitting requests each year. She felt that everyone in Kentucky knows the 911 Services Board offers a grant opportunity every year, and that this is the only opportunity PSAPs have to apply for a grant. Therefore, everyone should be taking the opportunity year after year to get needed equipment and updates for their centers, and it should be a level playing field each year. She said that three points in this scoring category could make a huge difference in whether or not a grant was awarded. Ms. Jenkins does agree with the putting a cap on the amount each PSAP can receive per grant cycle (currently limited at 5% of the overall grant pool).

Paul Nave was asked to speak on the matter. He suggested this change a couple years ago. Mr. Gaus shared and read aloud the grant scoring metric. Mr. Nave explained his intention for these changes was due to some PSAPs struggling and it seemed that the same PSAPs were receiving grants year after year—sometimes several grants each year, taking a huge amount from the grant pool. Mr. Nave stated it was not a dollar amount, but the intent was for other PSAPs to have the opportunity to receive funding. Perhaps others should not be penalized for receiving grants, but more of an incentive to apply, if you have not received funding. Finally, this would cut down on people applying for equipment and the next year or two applying for the same equipment. For example, if a PSAP was awarded a grant for a recorder, then they should not be able to apply for another recorder for five years.

Mr. Sunseri stated there is a question on the application that has applicants list recently awarded grants. Staff does review the applications and awards to make sure they have not asked for the same equipment in recent years.

Chris Bowman, Director Jessamine County, differs in opinion and stated that he appreciates the rules the Board has written. The main reason is the ability to help spread the funds to more PSAPs. If you have not applied for a grant in three years, you have a greater chance of receiving that grant than someone who has received grants for three years in a row.

Buford Hurley, Director Greenup County and Board member, stated this is a moot point to be discussed and voted on today, because the grant cycle has already started. Mr. Sunseri agreed that any changes would take action for the 2026 grant cycle. This will be vetted through the 911 Advisory Council and a recommendation presented to the Board.

Chair Keats directed the Advisory Council to delve deeper into this matter and develop a consensus plan for the 2026 grant cycle. This was tabled until the next Advisory Council meeting.

D. Funding request for Kentucky Telecommunicators Emergency Response Taskforce (TERT) – Russ Clark

The Board considered a funding request from the Kentucky Telecommunicators Emergency Response Task Force, or TERT. Members received information on this request in advance of today's meeting. Russ Clark had technical difficulties and Mr. Sunseri and Laramie Scott spoke on the request and answered questions.

Mr. Sunseri explained that TERT is an emergency response team that was established under a memorandum of understanding between the entity and Kentucky Office of Homeland Security several years ago. They responded to the catastrophic flooding in the Asheville, North Carolina area last year. They are requesting funding for lanyards and USB drives to help promote participation. TERT has asked that the board sponsor the cost of providing those thumb drives and ID lanyards at a cost of \$808.50.

Chair Keats asked, from a Homeland Security posture, where we are not able to plug in thumb drives. Does this fit with the rest of our 911 partners and IT securities? Laramie Scott, TERT Vice President, stated these thumb drives would be used for personal devices when on deployment. It would have all the required FEMA ICS forms that TERT members would be required to document, which is typically on their own personal device and would not be marketed to be used in the professional workplace. Chair Keats suggested assisting in the procurement of electronic devices for TERT going forward. Mr. Scott said he could not speak on behalf of the entire board, but if there was an opportunity to assist us acquire that technology, especially as we have become more popular deploying both in state and out of state in these forms are required for any type of deployment, that this would be an endeavor that would be worth looking at.

A motion was by Paul Nave to approve the request for \$808.50 for TERT to purchase lanyards and USB thumb drives. The motion was seconded by Buford Hurley. After a roll call vote, the motion passed unanimously. Chair Keats wished to explain his vote stating he will support this, but definitely wants to see a proposal going forward to better support the TERT with the items they need for responding outside of just personal equipment.

E. KY911 Services Board Administrator's report – Mike Sunseri, Buford Hurley

- I. **911 Advisory Council Update** - The 911 Advisory Council has been focused on education initiatives and outreach and have now been tasked with reevaluating of grant scoring procedures for 2026.
- II. **NG911 procurement update** - We have an active procurement for our next generation core services and emergency services network. Although tremendous progress has been made since the Board last met in December, with this being an open procurement, details cannot be discussed. We will most assuredly have a complete update at the next Board meeting.
- III. **2025 legislative session update** - Mayor Hurley stated there were some issues trying to get the 911 staff associations' House Bill 525 passed or even heard in committee this year because of a short session. This bill addresses the education of part-time telecommunicators and includes a new training path that would allow them to be hired and then complete a 40-hour online Academy verses the full four week in-person Academy for full-time telecommunicators. There was some confusion on dates stated in the original bill. Mr. Hurley expressed his appreciation to the Kentucky League of Cities for allowing them to attach the provisions of HB 525 to Senate Bill 237 as an amendment. Senate Bill 237 passed unanimously and is awaiting the Governor's signature. Mayor Hurley thanked all those involved in the reviewing and submission of this legislation.

House Bill 14, which is pertaining to wearable panic alerts by school personnel, passed the House but did not receive a Senate committee hearing.

F. Financial report – Shelly Clark

- I. **2025 PSAP/Provider AUP** - Mr. Gaus has been placed in charge of PSAP agreed-upon procedures (AUP) financial reviews and stated emails were sent out to PSAPs from the Kentucky Auditor of Public Accounts (APA) on February 14, 2025. We have started to receive requested information from the PSAPs and Financial Officers. Mr. Gaus said he had a couple calls to the APA to discuss how to streamline submissions. Currently, 56 of the 57 PSAPs have been handed over to the APA for review.

Ms. Clark reported there are 33 providers for AUP review. At this time, 14 have submitted information, with 3 requesting extensions. More emails will be sent out this week as a reminder that they have missed the due date.

- II. **Lifeline provider remittances** – Ms. Clark stated we have 20 Lifeline providers, 11 of which are submitting monthly to the remittance portal. Four of those that are submitting have not paid their retroactive fees but are currently submitting the new monthly fees. Lifeline fees are showing about a \$70,000 increase in income monthly.
- III. **Current fund balances** - The financial report for current fund balances was sent out to Board members in their meeting packet. The financial report was shared on screen. There were no questions.

Adjournment

Mr. Nave thanked everyone for supporting the 911 Summit. The Summit was a success with great topics. Because there was no charge, many were able to attend and gain knowledge. He thanked the Board for their support and those who worked to make it happen.

The next Board meeting will be held in-person on June 17, 2025, at 2:00 p.m. (EST) in Jessamine County. Details to follow.

Mayor Hurley motioned to adjourn the meeting at 3:03 p.m. (EST). Chief Palmer seconded, and the motion carried unanimously.

DRAFT