

KY 911 Services Board Meeting Minutes
Tuesday, September 3, 2024, at 10:30 a.m.
In Person – Kentucky Emergency Services Conference
Crowne Plaza Louisville Airport Hotel
830 Phillips Lane
Louisville KY 40209

Call to Order

The September 3, 2024, meeting of the Kentucky 911 Services Board was called to order by Josiah Keats, KOHS Executive Director and 911 Services Board Chairman, at 10:36 a.m. (EST) at the Kentucky Emergency Services Conference, 830 Phillips Lane, Louisville, Kentucky, 40209.

Members Present:

Name	Title	Organization	Representing
Josiah Keats	Executive Director	KOHS	Ex Officio
Michael Palmer	Chief	Maysville Police Department	KLC
Paul Nave	Director	Owensboro-Daviess Co 911	KENA/KY-APCO
Buford Hurley	Mayor	City of Flatwoods	KLC
Julia Weigel	Project Manager	Tier III CMRS Provider	Verizon Wireless
Tim Vaughan	Magistrate	Jessamine County	KACo

Member(s) Absent:

Ray Perry	Secretary	PPC	Ex Officio
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K911 Services Board/KOHS Staff:

Mike Sunseri Mark Gaus Jason Childers
Shelly Clark Watson Harding

Guests:

Heather Conley	Russ Clark	Candy Wilson	Jean Combs
Dustin Gonyer	Jane Brueckner	Jackie Mines	Tim Fields
Jeremy Miller	Julien Borchert	Brad Cox	Michael Sims
Eva Skaggs	Bo Glass	Larry Fraser	Adam Columbia
Chuck Bowen	Jim Beaucham	David Lucas	Scott Osborne
Matt Malone	Chris Bowman	Kerry Sandusky	Sarah Dragoo
Kasey Marlar	Greg Beck	Sean Cullen	Jonelle Patton
David Leonard	Justin Rice	Larry Hall	Letisha Morris
Destinee Davis	Frank Arico	Wes Jones	Brandon Marshall
Annaliese Deues	Nathan Baird	Tracy Lightfield	Robert Griggs
Laramie Scott	Molly Conaboy	Jessica Frye	Michael Sakowich

Approval of minutes

Paul Nave made a motion to approve the minutes of the June 11, 2024, board meeting. Mayor Hurley seconded the motion, which carried unanimously.

Old Business

A. Foundational NG911 project updates – Jessica Frye, GeoComm, and Molly Conaboy, Rapid Deploy

- i. Jessica Frye, Kentucky project manager, was unable to join us. Mr. Sunseri reported there are 103 out of 110 PSAP's are now aggregated into the statewide database. Of the seven remaining PSAPs that have yet to reach critical error-free status, four are under GeoComm contracts for a one-time remediation. There are a few remaining that are at least 99% accurate with their data. It is still our hope to have this project completed by the end of the year. The next phase of the project will focus on boundaries between jurisdictional areas and will be expanded out to aligning boundaries and interoperability with our seven surrounding states.
- ii. Wes Jones, RapidDeploy's customer success lead for the Kentucky project, provided an update stating all PSAPs across the Commonwealth are live on Radius mapping. The last ones to be included were KSP posts, after the installation of their new CPE. A utilization chart was shared showing active and unique users. There are 91 PSAPs that can go live on Eclipse, with five or six PSAPs brought online within the last quarter.

Mr. Jones highlighted RapidDeploy has added PSAP to PSAP direct messaging, which is a new feature to Radius to all the environments in Kentucky. PSAPs have the ability to message with another agency within the state. Training has been provided and recorded training is available.

The question was raised if call record reports could be run for the entire year. Mr. Jones answered they are expecting reports could be run for the entirety of 2024.

New Business

- A. Technical consultant introduction:** Jane Brueckner of Mission Critical Partners of introduced herself and Jackie Mines as the Board's new technical consultants. Ms. Brueckner stated they are working to have things handed over from long-serving MCP consultant David Lucas, although he will be around in some capacity. Both are excited to begin the work on Kentucky's Next Generation Core Services and ESInet implementation.

B. PSAP outage status map – Watson Harding

The topic of outage reporting has been of concern for some time, especially since the Nashville Christmas Day bombing a few years back. The goal is to have something in place for Kentucky that is easy for the 911 community to use and can give the Board a snapshot in live time on outages impacting the Commonwealth. Mr. Harding was challenged to develop a dashboard that would give us that ability.

Mr. Harding shared his screen and provided a step-by-step process on how to report an outage. There was discussion on ways to use this information and streamline the process in the future such as a more automated process. Mr. Harding will be providing a virtual training as part of the 911 Services Board Educational Initiative soon.

C. Payment plan options for retroactive Lifeline provider 911 fee obligations – Shelly Clark

Shelly Clark, 911 Services Board staff provider compliance specialist, gave an update on wireless Lifeline provider remittances since the Board voted in June to resume collection of 911 fees from wireless providers of Lifeline services and collect fees retroactive to March 2021. Ms. Clark reported there are 24 Lifeline providers and up to \$3.9 million to collect. Of those providers, three have begun payment and seven have requested a payment plan.

After hearing from several Lifeline providers requesting a payment plan option and a Board discussion, the Board found it reasonable to extend a payment plan option to providers with substantial remittance bills owed to the Board. A motion to accept a payment plan of three months for providers owing below \$50,000 and ten months for those owing above \$50,000 was made by Mayor Hurley. The motion was seconded by Mr. Vaughan and carried unanimously.

D. Request to waive retroactive wireless Lifeline fees – Sean Cullen

Sean Cullen, i-wireless/Kroger Wireless, requested consideration for his Lifeline provider to be exempted from the retroactive portion of CMRS fees just discussed. The Board, having just passed a payment plan and reiterating the fact that the Board has already collected almost \$1 million dollars in retroactive fees, believes issuing an exemption would open the Board to other requests.

Attorney Matt Malone, representing Q-Link Wireless, also spoke on the same subject on behalf of his client.

E. Consolidation grant requests:

i. Ballard County (secondary PSAP) and Carlisle County – Larry Fraser

An interlocal agreement between Ballard County and Carlisle County was provided to the Board in advance of today's meeting. Larry Fraser, director of Carlisle County 911, addressed the Board and was available for questions. This grant award mandates the two agencies successfully complete all requirements for a complete consolidation between the two counties. The motion was made to approve a provisional consolidation grant for Ballard County and Carlisle County. After a roll call vote, the motion passed unanimously.

ii. City of Providence and Webster County – Jeremy Moore

There is a potential consolidation between the City of Providence and Webster County on the agenda. However, those agencies are not ready to formally request a grant at this time.

F. K911 Services Board Administrator's Report – Mike Sunseri

Mr. Sunseri gave an update on Kentucky's NG911 statewide deployment plans. Our request for proposals (RFP) for ESInet and Next Generation Core Services was released in July. Submissions for proposal are due September 26, 2024. The evaluation team hopes to review proposals in October. There is also the potential for top scoring vendors to perform project demonstrations afterwards to enter into a contract shortly by the end of the year.

i. 911 Advisory Council update – Mr. Sunseri explained an issue first reported by Paul Nave where 911 calls are delivered as non-serviced initialized (NSI) calls without ANI, even though the callers have active cell plans. Because the phone displays in the PSAP as not being associated with a provider plan, it presents a 911 area code and cannot be called back. Other counties and states are experiencing the same issue and with active cell phone plans still presenting a 911 area code. This was traced back to the roaming agreement at the tower level, with phone carriers with 3G network service, only being required to only voice traffic, not ANI/ALI. We have received data from numerous Kentucky call centers, and staff called individuals to acquire details of the phone and service, compiled the data, and submitted it to the FCC last week.

ii.

Mr. Gaus has been marching forward with the Board's PSAP education initiative. A session was held last Friday on Mr. Harding's outage reporting tool. The goal is to have two trainings per month. Mr. Sunseri stated we are open to ideas and content for said trainings and encouraged directors and staff to attend.

iii. Supplemental NG911 grant update - A Next Generation supplemental grant was given for an interface project between KSP and Solacom. Mr. Sunseri explained

details of this need. A vote of the Board was not necessary as this authority had been previously granted.

G. Financial report

Mr. Sunseri announced that Ms. Ross has accepted a position with the Transportation Cabinet and offered the financial report for the newly vacated position.

- i. **FY2024 Annual Report** – It is statutorily required for the Board to be presented with a year-end report. This was provided prior to the Board meeting. Mr. Sunseri highlighted the Board has received the highest revenues ever in Fiscal Year 2024, nearly reaching \$40 million.
- ii. **Audit/AUP final reports** – Reporting on our statutorily required audit, performed by the Auditor of Public Accounts and released findings last in August 2024, one finding was reported. This was concerning the data sharing with Department of Revenue for prepaid 911 fees. This has been an ongoing finding over the last several audit cycles. The agreed-upon solution for this situation would be for the Board to seek a legislative change that would allow the Board to receive prepaid fees directly, rather than being routed first to the Department of Revenue. This would be an easily implemented solution as all remittances are electronically submitted.

H. Lightning pilot project through KOHS – Josh Keats

Mr. Keats introduced a new pilot program being led by the Kentucky Office of Homeland Security (KOHS). Kentucky has a statewide contract to provide RapidDeploy's Radius mapping solution to all PSAPs in the Commonwealth. Last year, RapidDeploy announced a new mobile application called "Lightning" that puts the power of Radius mapping in the hands of first responders in the field, increasing situational awareness for emergency response. Leveraging General Fund appropriations, KOHS is excited to announce a pilot project that will provide Lightning to 3,000 Kentucky first responders this fall.

911 Summit Proposal – Paul Nave

Mr. Nave added an additional agenda item by discussing the 911 Summit set for January of 2025. This will take place at Barren River and a request was made for \$5,000 in funding. Mayor Hurley made the motion to approve the support of \$5,000 to the 911 Summit. Chief Palmer seconded and the motion carried unanimously.

Adjournment

Magistrate Vaughan motioned to adjourn the meeting at 11:29 PM (EST). Ms. Weigel seconded, and the motion carried unanimously. Chair Keats reminded members that the next meeting of the 911 Services Board will take place virtually on December 3, 2024.