

**KY 911 Services Board Meeting Minutes
Tuesday, March 12, 2023
Via Videoconference**

Call to Order

The March 12, 2024, meeting of the Kentucky 911 Services Board was called to order by Josiah Keats, KOHS Executive Director and 911 Services Board Chairman, at 2:03 p.m. (EST) via videoconference.

Members Present:

Name	Title	Organization	Representing
Josiah Keats	Executive Director	KOHS	Ex Officio
Tim Vaughan	Magistrate	Jessamine County	KACo
Daniel Bell	Mayor	City of Taylor Mill	KLC
Buford Hurley	Mayor	City of Flatwoods	KLC
Julia Weigel	Project Manager	Tier III CMRS Provider	Verizon Wireless
Ray Perry	Secretary	PPC	Ex Officio

Member(s) Absent:

Paul Nave	Director	Owensboro-Daviess Co 911	KENA/KY-APCO
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K911 Services Board/KOHS Staff:

Mike Sunseri	Christie Ross	Mark Gaus	Jason Childers
Shelly Clark	Watson Harding		

Guests:

Brandon Marshall	Gary Chaffins	Jessica Frye	Blake Smith
Molly Conaboy	David Lucas	Wes Jones	Madison 911
Doug Kesser	Jacob Walbourn	Michael Palmer	

Approval of minutes

Magistrate Vaughan made a motion to approve the minutes of the December 5, 2023, board meeting. Secretary Perry seconded the motion, which carried unanimously.

The Board entered closed session to receive a legal update on outstanding litigation involving the Board. Pursuant to Board bylaws, a motion was made for the Board to enter closed session by Magistrate Vaughan and seconded by Mayor Bell. Motion carried unanimously. Per statute, the Board did not take any action in closed session. Closed session began at 2:10 PM (EST) and returned to open session at 2:24 PM (EST).

Old Business

1. Foundational NG911 project updates – Mike Sunseri, Jessica Frye, and Molly Conaboy

- a. Jessica Frye, Kentucky's state project coordinator from GeoComm, reported we are taking monumental steps forward in getting a statewide critical error-free NG911 GIS map. There are 100 of the 110 PSAPs that have primary call-taking responsibilities that are critical error free. GeoComm has five one-time data remediation projects they are working on to get them aggregated into the statewide data set. There are 62 PSAPs that have submitted first quarter 2024 data. Ms. Frye reminded all PSAPs to submit their data before the end of March to meet the regulatory requirement. GeoComm is also starting to look at how PSAP jurisdictional boundaries align with neighboring agencies.

Mr. Sunseri alerted the Board members that we have extended the contract with GeoComm for a three-year period. He added we are thrilled with the progress on a statewide basis and excited for another three years getting us completely critical error free. The contract for RapidDeploy is also up for renewal.

- b. Molly Conaboy, Kentucky's state project manager from RapidDeploy, shared slides containing statistics and updates on progress and ongoing statewide NG911 projects. There are 117 out of 117 PSAPs (100%) that have access to Radius mapping, 97 active PSAPs (82%), and more than 600 telecommunicators are active or unique Radius users, and all PSAPs have been upgraded to latest version of Radius. There are 92 of 117 PSAPs that have access to Eclipse, including all standard hosts. These numbers have jumped tremendously since our last meeting. Ms. Conaboy stated there are still a handful of sites yet to be onboarded with Eclipse analytics, all of which use standalone CPE. There have been 2107 training courses assigned, 1120 completed, and 151 in progress. It was reported that 102 agencies have at least one person who has completed or started training and 83 PSAPs with at least three telecommunicators who have completed training.

Ms. Conaboy added that a meeting was held with the KY Transportation Cabinet about adding highway traffic camera feeds to Radius. Technical limitations on the KYTC side prevent full-motion feeds, but they can feed static traffic camera images that are updated every five minutes, which will be uploaded to the statewide Radius base map. This is new information and data that all telecommunicators will have access to. Also, RapidDeploy's expanded partnership with Rave will allow Rave's Smart 911 customers in Kentucky to have that product integrated directly into Radius.

A list of non-active PSAPs were displayed and bolstering adoption among that small group will remain RapidDeploy's focus moving forward.

Wes Jones, RapidDeploy's customer success lead for the Kentucky project, added the adoption efforts continue and is pleased with the reception of the onboarding of Radius. The Rave Smart 911 integration will be activated within the week. Mr. Jones thanked Madison County 911 for being a pilot and providing great feedback. He concluded with the explanation of audio notifications that are available through Radius, including a reminder that these notifications can be activated at any time for PSAPs.

New Business

1. Supplemental grant authority extension for 911 connectivity projects – Mike Sunseri

The Board staff had asked three years ago for the ability to authorize small secondary grants limited to connectivity with our statewide NG911 projects, which was renewed two years ago. Examples of such grants include the need to interface with RapidDeploy's EDG device, which is connected to a PSAP's call handling equipment for those that are on standalone CPE solutions. Approval would avoid the formality and timeliness of bringing such small requests before the Board. Board staff would like to ask again for this process to be renewed as we move into our next phases of statewide NG911 deployment. With the renewed GeoComm contract pricing for one-time data remediation, the Board staff asked for the authority to issue a connectivity grant up to \$39,000.00.

A motion to approve the secondary grant extension was made by Mayor Bell and seconded by Mayor Hurley. The motion passed unanimously, by roll call vote.

2. Consideration of emergency grant request guidelines – Mark Gaus

Mayor Bell previously asked Board staff to draft guidance for issuing emergency grants following the Board's December meeting. Board members received information on the proposed emergency grant guidelines in advance of the meeting. Mr. Gaus explained the suggested guidance. The guidelines are written as questions (if, then) that will be asked for each grant, as staff and Board, before such a request is entertained. In short, an emergency grant is for unforeseen circumstances that prevent the PSAP from providing the necessary duties and therefore endangering public safety. Is this something that happened outside of a normal grant cycle application? Is this a new problem? Is this equipment at the end-of-life cycle? The emergency grant will not include furniture or building upgrades. Mr. Gaus presented the Board with the emergency grant guidelines for Board approval.

Mayor Bell voiced his approval for the additional guidelines for emergency grants and agrees the submitted guidelines as appropriate. A motion to approve the emergency grant guidelines as submitted was made by Mayor Bell. The motion was seconded by Secretary Perry and was passed unanimously.

3. K911 Services Board Administrator's report – Mike Sunseri, Buford Hurley

Mr. Sunseri gave the Board an update on the 2024 Legislative Session. When the Board last met, the legislature was about to go into a 60-day legislative session, which would include the approval of the biennial budget. A budget request was made to the Office of the Governor. Our funding request was for \$5 million for each of the two fiscal years of the biennium. This would be funding for the beginning phases of our ESInet (IP-connectivity for all PSAPs) and Next Generation Core Services (geospatial call routing). The proposal was included in the Governor's budget recommendation and was included in the initial version of the House budget. However, when it went through the committee process and was voted on by the House, they adjusted the funding to zero dollars in the first fiscal year and \$7.5 million in the second fiscal year. It was announced today that the Senate Appropriations and Revenue Committee will be taking up the executive branch budget tomorrow morning and are expected to pass in session tomorrow afternoon.

Because the funding was lost in the first year of the House version, there was a bill that was filed by Representative Mark Hart, to essentially provide a stopgap measure to

ensure that we may continue our existing funding for our current projects into the next biennium. This bill will extend a sunset provision that was put in place that redirects a portion of the competitive grant fund into the Next Generation 911 Technology Fund and was set to stop at the end of this fiscal year. HB528 passed both the House Veterans and Military Affairs & Public Protection (VMAPP) committee and the full House of Representatives unanimously. It has now been referred to Senate VMAPP. Mr. Sunseri met with the committee chairman this morning and he is supportive of the measure. In addition, HB528 also raises the grant pool cap back up from \$2.5 million to \$3 million for the 2024 awarded grant cycle and beyond.

Mr. Sunseri turned the floor over to Mayor Hurley, Legislative Director for 911 Staff Associations KENA/APCO, to discuss another House bill. This bill involves educational requirements for part-time telecommunicators. Mayor Hurley explained, HB 782 and a companion Bill, SB 312, are the same bill. An initial meeting was held with VMAPP of the House, and it passed unanimously this morning. This Bill requires DOCJT and representatives from KENA/APCO to develop a new delivery format for the 911 Telecommunicator Training Academy to help with retaining our part-time telecommunicators. A previous bill was passed last year requiring all part-time telecommunicators to attend the academy. This creates a huge burden for many who rely on part-time telecommunicators. Part-time telecommunicators will still have equal training as full-time. However, they will be able to take classes mainly at their agency. In addition, they will spend a few days of enriched training and testing.

Mr. Sunseri provided an update on the work of the 911 Advisory Council. We have several initiatives going on the education and legislative fronts. Ms. Ross is leading a work group to update regulations on allowable uses of CMRS funds by PSAPs to account for changes in technology. It has been about a decade since these regulations were addressed. This will ensure that our wireless 911 money is used exclusively for the types of projects, equipment, and services that have to do exclusively with the provision of 911 service. We accept the fact that technology is advancing and want to give some opportunity for some technological advances that didn't exist ten years ago. The group has completed their work and Ms. Ross has submitted the regulatory recommended amendment to the regulation review subcommittee, and its regulations compiler. Notices were sent to local officials yesterday and on our website. This is open for public comment and close out will be June 10, 2024.

Mr. Gaus has been leading an initiative to have educational sessions by video for the 911 community. The first one was held last week on grant writing and was well attended and received. The goal is to provide one or two sessions a month moving forward on topics of general interest to the community.

4. Finance report – Christie Ross

Ms. Ross, 911 Services Board chief operations officer, provided a financial report that was provided to the Board prior to the meeting.

Ms. Ross also reported on the current audit of the 911 Services Board and about 60 PSAPs that are under review. Ms. Clark has submitted 40 providers to the auditors for review. Six have been unresponsive and three are currently in requested extensions.

Mr. Sunseri pointed out, in the balance of the funds, there is a considerable amount currently in the Next Generation Technology Fund. This is due to the final milestone

payment under the current contract, with AT&T/RapidDeploy. Also, a portion of the 2024 software subscription with GeoComm has yet to be billed. Finally, the next six months of GeoComm's new contract will also be due before the end of the fiscal year. All combined will take the balance of the 911 Technology Fund by more than \$1 million.

Adjournment

Magistrate Vaughan motioned to adjourn the meeting at 2:57 PM (EST). Mayor Hurley seconded, and the motion was carried unanimously. Chair Keats reminded the next meeting of the 911 Services Board will take place on Tuesday, June 11, 2024, in Prestonsburg.