

**KY 911 Services Board Meeting Minutes
2:00 p.m. Wednesday, September 7, 2022
Kentucky Emergency Services Conference
Crowne Plaza Louisville Airport
830 Phillips Lane, Louisville, KY 40209**

Call to order

The September 7, 2022, meeting of the Kentucky 911 Services Board was called to order by Josiah Keats, KOHS Executive Director and 911 Services Board Chairman, at 2:02 p.m. (EST) at the Kentucky Emergency Services Conference, held at the Crowne Plaza Louisville Airport. Chair Keats stated it is great to be able to hold our meeting at the 2022 KESC, the premier professional development conference for both emergency management and 911 professionals.

Chair Keats welcomed a new member and welcomed back two members who have been reappointed to the 911 Services Board. Paul Nave, director of Owensboro-Daviess County 911, is the new member representing KENA and Kentucky APCO. Also, Mayor Dan Bell has been reappointed to a four-year term representing the Kentucky League of Cities, and Magistrate Tim Vaughan has been reappointed to a four-year term representing the Kentucky Association of Counties. Mr. Sunseri announced he just received email approval of another position to be filled by Councilman Buford Hurley. Mr. Hurley, who also is the director of Greenup County 911, will serve a two-year term representing the Kentucky League of Cities.

Members Present:

Name	Title	Organization	Representing
Josiah Keats	Executive Director	KOHS	Ex Officio
Paul Nave	Director	Owensboro-Daviess	KENA/KY-APCO
Daniel Bell	Mayor	City of Taylor Mill	KLC
Harry Clark	Judge/Executive	Rowan County	KACo
Tim Vaughan	Magistrate	Jessamine County	KACo
Buford Hurley	Councilman	City of Flatwoods	KLC
Michael Johnson	Director	Tier III CMRS Provider	East KY Network

Member Absent:

Ray Perry	Secretary	PPC	Ex Officio
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K911 Services Board/KOHS Staff:

Mike Sunseri Christie Ross Mark Gaus Jason Childers
Watson Harding

Guests:

Candy Wilson	Barbara Broaddus	Russ Clark	Wendy Lynch
Laramie Scott	Hugh Caldwell	Tracy Lynch	Gary Fraser
David Lucas	Criss Chancellor	Delanna Moore	Kristi Jenkins
Check Bowen	Joe Nash	Kurt Beilman	Rebecca Mills
Shelly Job	Maggie Mallak	Chriss Mills	Jeremy Hamm
Jimmy Kitchens	Kim Rankin	Jessica Frye	Jeannie Gwynne
Chris Bowman	Jonelle Patton	Shanna Brussell	Shawn Gaither
Melissa Lanham	John Edwards	Jeremy Miller	Drew Chandler

Approval of minutes

Buford Hurley made a motion to approve the minutes of the June 21, 2022, board meeting. Mayor Bell seconded the motion, which carried unanimously.

Old Business

National NG911 project update – Mike Sunseri

1. GIS Integration Solution - Mr. Sunseri is pleased to report that we have made significant progress since June with our GIS integration contracted provider GeoComm. More than two dozen PSAPs are critical error-free. In some instances, PSAPs sought out help from GeoComm with getting their data critical error-free under the state contract for their initial upload, but reintroduced errors when they submitted subsequent uploads. Mr. Sunseri and Watson Harding are working to help resolve the errors through conference calls. GeoComm is also reaching out to offer assistance. We have 25 PSAPs that are or were critical error-free, which means their data meets Next Generation 911 standards. As PSAPs reach this critical error-free status, they will be uploaded into the state map and their information will be available to everyone throughout the state through the data portal and is presented by through RapidDeploy's Radius mapping, which is provided to all certified PSAPs free of charge. It was announced earlier at the Introduction to Radius mapping, Kentucky telecommunications have access to more mapping information and data than any other state in the country. On Friday, the latest aggregated state map was uploaded to Radius. Additional information was added to include basic ESRI mapping of surrounding counties of bordering states and aerial photography from the state Kentucky from Above initiative, including high resolution imagery from western Kentucky.

There are still PSAPs asking for remediation help from GeoComm to get their mapping data NG 911 ready. Mr. Sunseri would guess there to be about 30 PSAPs that will go through the one-time data preparation remediation services. Sunseri reminded PSAPs attending the conference and Board members that GeoComm can fix the data PSAPs already have but can't create new mapping data. It is expected to have one-third of PSAPs critical error-free by the end of this year, which is a great head start for our statewide initiative.

1. Supplemental Data Portal – Mr. Sunseri reported there are 97 PSAPs that are able to use Radius Mapping and eight live with Eclipse analytics. Eclipse will also provide the Board the call-taking data we are required to report to the FCC, thus taking the burden off PSAPs in their call volume reporting—which can be difficult to generate. In addition, Radius mapping will also allow for PSAPs to display not only their own NG911-validated GIS data, but also every other PSAP's maps once they clear validation. Kentucky took an off-the-shelf product and is supercharging it with all the other supplemental data layers that are already a part of the state GIS Clearinghouse, which is maintained by the Commonwealth Office of Technology's Division for Geographic Information. Owensboro-Daviess County is our first live PSAP with Eclipse Analytics.

New Business

1. **Participation in National Address Database – Kent Anness, COT**
The Board voted at its June meeting to participate in the National Address Database (NAD) mapping initiative. Kent Anness, head of the state Division of Geographic Information and a

member of the 911 Advisory Council, is unable to join us so Board Administrator Sunseri will explain Kentucky's inaugural submission to the NAD.

Kentucky just completed its first release to the partnership. Kentucky's report consisted of 21 PSAPs for a total of 486,630 address points. After review through QA/QC and the U.S. Census Bureau, Kentucky only had 65 records flagged. The result is Kentucky has one of the best submissions ever. Hats off to the PSAPs that participated, GeoComm, RapidDeploy, AT&T, and anyone involved in remediation. Kentucky will continue to make submissions to the NAD on a quarterly basis.

2. **KY 911 Administrator's report – Mike Sunseri**

Collaboration with Kentucky military bases – Mr. Sunseri was able to connect with Fort Knox and was not able to secure a meeting with Fort Campbell. Military bases are engaging in their own NG911 initiatives, so the Board staff wants to make sure we align our efforts and make each other aware of our respective progress. Ft. Knox has agreed to share selected information with us.

988 coalition update – Mr. Sunseri updated the Board on the nationwide launch date of 988, a new three-digit mental health crisis hotline, went into effect mid-July. The help line was previously accessed through the 10-digit National Suicide Prevention Hotline. They have expanded the scope of their operation. A true mental health program and anyone experiencing any type of mental health crisis is encouraged to call 988. Because it is a three-digit number and similar to 911, we have collaborated with them to initiate best practices, data sharing, transfer ability, and establishing protocols. Meetings were held between regional mental health call centers and PSAPs within their jurisdiction to provide an open dialogue. Mr. Sunseri encouraged participants to attend a 988 session during the KESC conference.

NG911 presentation to July meeting of Interim Joint Committee on Veterans, Military Affairs and Public Protection – Mr. Sunseri and Executive Director Keats had an opportunity to present on the status of 911 to the Interim Joint Committee on Veterans, Military Affairs, and Public Protection on July 20, 2022. They updated the committee on the statewide NG 911 foundational projects and what it would take to complete deployment, which would include ESInet and Next Generation Core Services (geospatial call routing). It was explained this would necessitate the examination of current fee structure. The committee was very receptive, especially upon hearing of the tremendous progress made thus far, and that the current fee structure has not changed in decades.

Mr. Sunseri added because of the well-received presentation at the NENA conference, RapidDeploy invited him and several Kentucky PSAP directors to participate in a showcase promotional video, which was filmed in Kentucky last month.

3. **Financial report – Christie Ross**

FY2022 wrap-up – (see attached report)

FY 2020-2021 PSAP/Provider agreed-upon procedures update – The Board's audit cycle just wrapped up. Each year the Auditor of Public Accounts performs an agreed-upon procedures financial review on half our providers and half our PSAPs covering the previous biennium. This year 14 providers were reviewed. Of those, seven will need follow-up and up to four may lead to recouping underpaid fees. Auditors noted that PSAPs are doing tremendously better on their reviews. There were 58 PSAPs included in this audit. Of those,

20 needed follow-ups but none involved major issues. As usual, AUP findings were more focused on reinforcing the need to educate PSAPs on proper reporting protocols.

The Board is also undergoing its regular biennial audit of its administrative account, also performed by the APA. We expect the final report to be issued in the next week.

2021 PSAP surveys – Ms. Ross reported that we have five PSAP surveys that are not complete and 24 finance reports that are not reconciling with our records. Everyone has been contacted by Ms. Ross as to what is missing or needed.

Adjournment

Paul Nave motioned to adjourn the meeting at 3:33 PM (EST). Daniel Bell seconded, and the motion carried unanimously. The next scheduled meeting of the Kentucky 911 Services Board will be held Tuesday, December 6, 2022.

Before the conference ended, Jeannie Gwynne thanked the 911 Services Board for their previous and continued support of the Kentucky Emergency Services Conference.