

KY 911 Services Board Meeting Minutes
2:00 p.m. Wednesday, March 15, 2021
Conducted by videoconference

Call to order

The March 15, 2022, meeting of the Kentucky 911 Services Board was called to order by Josiah Keats, KOHS Executive Director and 911 Services Board Chairman, at 2:02 P.M. (EST) via videoconference.

Members Present:

Name	Title	Organization	Representing
Josiah Keats	Executive Director	KOHS	Ex Officio
Daniel Bell	Mayor	City of Taylor Mill	KLC
Harry Clark	Judge/Executive	Rowan County	KACo
Ray Perry	Secretary	PPC	Ex Officio
Kristi Jenkins	Director	Muhlenberg Co. 911	KENA/KY-APCO
Michael Johnson	Director	Tier III CMRS Provider	East KY Network

Member Absent:

Tim Vaughan	Magistrate	Jessamine County	KACo

K911 Services Board/KOHS Staff:

Mike Sunseri Christie Ross Mark Gaus Jason Childers
 Watson Harding

Guests:

Amy Padon	Andy Lepisto	Anthony Copeland	Ashely Coffey
Ashely Hawks	Ashely Rimington	Austin Wicker	Bill Raleigh
Bill Barker	Brandi Gibson	Brent Cummins	Brian Hawker
Brian Moore	Charles Price	Charlotte Benton	Chris Iseral
Chris Lamm	Chris Noel	Chris Spaulding	Chuck Bowen
Crystal Campbell	Daniel Aylor	David Leonard	David Lucas
Debra Nantz	Diane Napier	Don Rehmel	Donna Pair
Doug Sauls	Dwight Clark	Eric Newton	Felicia Fore
Gary McClure	Gary Chaffins	Greg Beck	Jacob Walborrn
Jayne Davenport	Jennifer Alvey	Jeremy Miller	Jerry Jenkins
Jessica Frye	Jessica Ramsey	Jim Crichton	Jim Skaggs
Jodi Webb	John Murner	Jonelle Patton	Joseph Lambert
Justin Graves	Justin Simpkinson	Karen Lewis	Karen Martin
Kenneth Johns	Kent Anness	Kevin Devine	Kevin Hogue
Kevin Wells	Kevin Williams	Kim Ezell	Kim Morrow
Kimberly Lavelle	Kurt Beilman	Kyle Cook	Laramie Scott
Larry Fraser	Lisa Cockriel	Lisa Starks	Lori Ramsey
Marci McNay	Mark Meredith	Matt Saunders	Matthew Nelson
Melvin Fulkerson	Michael Firkins	Michele Hamilton	Michelle Bowen
Michelle Melancon	Mike Leo	Mike Moore	Mike Poynter
Paul Maynard	Rebekah Cowherd	Robin Francis	Robin Purvis
Robin Rigdon	Roger Bunch	Russ Clark	Ryan Bailey
Samantha Murrell	Scott Morgan	Scott Osborne	Scott Ungles

Sharon Browning
Shirlene Mills
Tim Fields
Wendy Lynch
Whitney Miller

Shawn Chapman
Stephen Berry
Tim Flener
Wes Dillon
William Hunt

Shelia Day
Steve Gay
Todd Williams
Wes Jones
Yolanda Young

Shelly Hogan
Steve Johnson
Todd Beasley
Whitney Keltner

Approval of minutes

Daniel Bell made a motion to approve the minutes from December 7, 2021, board meeting. Ray Perry seconded the motion, which carried unanimously.

Old Business

National NG911 project update – Mike Sunseri

1. GIS Integration Solution - Mr. Sunseri explained the funding mix used for the 2019 Federal Next Generation 911 Grant. Kentucky received \$2.3 dollars in federal grant funding and \$1.55 million in matching funds from the Board's administrative fund. Contracts were launched last year with GeoComm to provide the GIS integration solution. The year has been spent getting PSAPs on board and uploading their GIS data directly to GeoComm's DataHub. In-person trainings were held across the Commonwealth in five locations (Marshall County, Kenton County, Lexington, London, and Bowling Green), along with three virtual trainings. To this point, most have completed their initial upload of data; 24 have yet to perform their initial upload; and 25 requested GeoComm data prep assistance, which was built into the contract to perform such work at no cost to the PSAPs. Currently, eight PSAPs are critical error free, which means their data meets NG911 standards. Those are Clinton, Edmonson, Fleming, Logan, McLean, Scott, Taylor, and Trigg counties. Mr. Sunseri gave a reminder of a statutory requirement outlined in the Kentucky Administrative Regulations that requires certified PSAPs to upload their GIS data at least quarterly. The required datasets for the quarterly uploads are: PSAP jurisdictional boundaries, emergency services boundaries (law, fire, rescue), road centerlines, and site and structure address points. Board staff has been pushing out resources and assistance to help with the process.
2. ATT&T/RapidDeploy supplemental data portal – In the last month, we have held two virtual trainings to help those who may be new directors or may need a refresher on RapidDeploy's RadiusPlus mapping product. It was expected to have 40-50 participate in the virtual trainings but we had 110 participants. We have 95 PSAPs ready to have equipment put in place to use RapidDeploy's RadiusPlus mapping solution. We are down to a handful that had special requirements or issues such as moving into new call centers or needing interface equipment. Also, the 16 KSP posts are currently involved in a major software refresh and requested to have the RapidDeploy hardware installed after CPE project's completion. Overall, we are very pleased with progress and have hit our readiness goals. As of last week, there were 595 unique logins to RadiusPlus mapping. That is up from 500 the week before. There have been 59 PSAPs who have had at least one person start the training process; 40 PSAPs who have had three users complete training; 28 had at least 1 login last week; and 16 "super users" who login at least once per day.

As part of this project, we wanted to make sure every PSAP had the ability to have one dedicated display monitor per call-taking station to run RadiusPlus, and workstations to power the monitors, if necessary. Over the last several months, the 911 Services Board staff has been in contact with PSAPs and have been distributing requested/needed equipment.

Mark Gaus reported the 911 Services Board staff has had five equipment distribution days. Last week alone, 20 PSAPs received equipment. This week we will distribute to 28 PSAPs. A total of 60 PSAPs have been supplied with a total of 188 workstations and 185 monitors distributed. Mr. Gaus explained the process was streamlined through SmartSheet, which would send an email of what the PSAP requested. Those numbers were then verified and orders placed. Another email would go out to set up a pick-up date. Mr. Gaus believes this equipment distribution has been a complete success from fulfilling orders and needs to meeting everyone.

New Business

1. Franklin Circuit Court decision on T-Mobile refund case

Chair Keats reminded members that prior to the December 2021 Board meeting, the U.S. Court of Appeals for the Sixth Circuit had just ruled on the Board's appeal of a U.S. District Court's findings on a case filed by CTIA challenging Kentucky's statute that allows the Board to collect 911 fees from providers of federally subsidized Lifeline wireless service. The court of appeals affirmed two counts that favored the Board from the lower court and reversed all the counts that went against the Board.

In January, the Board received another piece of wonderful news from legal counsel about the Board's other piece of outstanding litigation—the T-Mobile refund case, which has been brewing since 2009. Shawn Chapman, legal counsel with the Public Protection Cabinet, the primary author of the Board's brief in the T-Mobile case, provided a brief background on the case and explained the most recent ruling. Mr. Chapman stated the courts ruled in summary judgement in favor of the Board. It also concluded that about half of their claims were time barred having been filed too late. T-Mobile has now filed a notice of appeal and in the process of prehearing. A few days ago, T-Mobile released a prehearing statement where they outlined the legal issues, identifying statutes and cases they believe control the case. We have an opportunity to file a supplement to that prehearing statement.

Turning back to the CTIA case, Mr. Chapman, Jacob Walbourn, Mr. Sunseri, and Chair Keats have been discussing next steps for the Board regarding reinstating the collection of 911 fees from providers of Lifeline wireless service following the positive court ruling.

Chair Keats raised that in December, Mr. Chapman advised the Board to hold off on reinstating collection of 911 fees again from Lifeline providers and asked when the Board could begin collecting fees again? Mr. Chapman responded this is a complicated question. The 6th Circuit did vacate the order that barred the Board from collecting these fees. However, with litigation still being active, there are a couple issues remaining before the district court. CTIA is going to try and amend their complaint in that case. He and Mr. Walbourn would need time to discuss before giving an answer to the question.

Mayor Bell questioned the ability or option to collect interest on the fees owed. Mr. Chapman said there is action we could take, but not sure if this would apply. Mr. Sunseri added he does not believe there is any reference to an interest provision in the Board's statutes. Chair Keats thanked Mr. Chapman for his service to the Board.

2. Supplemental data portal demonstration – Kent Anness and David Lucas

This foundational NG911 project leverages the GIS data gathered from our statewide mapping project, along with additional data sets from the Commonwealth Office of Technology's Division of Geographic Information (DGI) and pushes it back to PSAPs using RapidDeploy's RadiusPlus mapping solution. In short, we're taking RapidDeploy's robust out-of-the-box mapping product and supercharging it with additional mapping and data layers

from multiple sources. When completed, it is believed that Kentucky PSAPs will have access to more mapping data than any other state in the country. Kent Anness, director of DGI, and David Lucas of Mission Critical Partners, the Board's technical consultant, conducted a demonstration of the supplemental data portal.

Steve Gay asked where else is the data that is being collected being distributed? Mr. Lucas answered the data submitted to the Board is aggregated and integrated into DGI's mapping service (that Kent Anness demonstrated earlier). At that point the data is available to entities that have access to DGI, including other states, federal entities, and all PSAPs in Kentucky. Mr. Gay asked is Google Maps one of those entities that has access to DGI data? Ryan Bailey added will the USPS have access? If so, will we need to continue to make notification to them for each new address? Mr. Lucas responded that Google Maps (and other services like them) prefer to secure such info from the National Address Database (NAD). They most likely will secure from that entity. However, they also have access to Kentucky's site to secure data directly. The USPS is different, and it is very difficult to secure information from them on where and how they secure updates. The US Census Bureau often secure updated address information but are on a unique timetable based on their funding cycles.

Mr. Gay asked does the National Address Database have access to DGI data? Mr. Lucas replied all of these entities have access to DGI data.

Mark Meredith questioned if any specific web browser version or plugin needed to access the portal? Any hardware requirements to use the portal? Mr. Sunseri posted specs in the chat room.

Ms. Jenkins reported a problem they are having with GeoConex uploading mapping to the GeoComm Data Hub. Mr. Sunseri responded that there have been talks with GeoConex to establish a permanent workflow. John Murner of GeoComm also commented that GeoComm has spoken with staff from GeoConex. Mr. Lucas said they are working with GeoConex and is taking a little more handholding to incorporate. They are developing a more automated streamline process. We realize it is a problem and working to provide a long-term solution and a high priority. Ms. Jenkins asked about a possible penalty. Mr. Sunseri responded there would not be a penalty for having an issue with your workflow provider. We are not looking for initial uploads to be perfect. However, we are looking for continued progress to remediating critical errors with each subsequent data submission.

3. Magoffin County escrowed volume funds – Christie Ross

Ross led a discussion on escrowed call volume funds from Magoffin County, who prior to receiving Board certification, has been serviced by KSP. Ms. Ross explained the escrowed funds in further detail. A motion was made by Kristi Jenkins that KSP is entitled to the balance of the escrowed funds as they serviced Magoffin County during the time period in question. The motion was seconded by Ray Perry and carried unanimously.

4. 988 Coalition—new 3-digit mental health crisis hotline

In 2017, a national discussion began regarding a simple, easy-to-remember number for those in a behavioral health crisis. Congress passed the National Suicide Prevention Hotline Improvement Act in 2018, which examined the feasibility of a 3-digit calling code similar to 911. The National Suicide Prevention Designation Act of 2020 officially made 988 the nation's universal number for the suicide prevention and mental health hotline. There are currently 13 CMHCs that are Lifeline-affiliated call centers in the Commonwealth of Kentucky. These CMHCs respond to callers 24 hours a day, 365 days a year. The staff have been trained to engage callers with best practice clinical and operational standards. Mr. Sunseri went on to explain the differences and relationship between 911 and 988 and how

988 will be funded. Per a federal mandate, the 10-digit hotline will transition to 988 in July 2022. Legislation was introduced two months ago to provide funding for 988 and has not made any movement. It has not been heard in committee and making some efforts to modify the bill language. They are looking for a fee structure that is similar yet separate from 911. There is an appropriation in the budget to provide funding as well.

5. Sponsorship of 20 slots for KLEC-approved telecommunicator training – Jimmy Kitchens

Mr. Kitchens, a member of the 911 Advisory Council representing the Kentucky State Police, approached the Board for consideration of funding 20 scholarships to attend KLEC-approved profession development telecommunicator training. This training is about meeting expectations during crisis events and is conducted by the Denise Amber Lee Foundation. They are currently accepting applications for the scholarships. Jason Childers has sent notification and information about the scholarships to the PSAP community. Once all have been collected, Mr. Kitchens, Mr. Sunseri, and Ms. Ross will begin awarding scholarships regionally. The trainings will be held April 25 and 26 and will be conducted by the Denise Amber Lee Foundation at a total cost of \$3,900 (\$195 per attendee). Chair Keats expressed that the Board does have adequate funding in its current fiscal year budget's education pool to fund these scholarships. A motion was made by Kristi Jenkins to fund 20 scholarships for the KLEC-approved training. The motion was seconded by Dan Bell and carried unanimously.

6. K911 Services Board Administrator's Report – Mike Sunseri

Mr. Sunseri reported the 911 Services Board will be pursuing one piece of legislation for the 2022 session, which is essentially a repeat of last year's proposal. House Bill 363, sponsored by Rep. Mark Hart of Pendleton County, will create a funding mechanism to ensure funding for statewide NG911 projects by redirecting a portion of funds from the competitive grant fund into the NG911 Technology Fund. This will allow us to have stable funding for these ongoing projects launched with the federal NG911 grant. The federal grant performance period runs out at the end of March. HB363 passed the Veterans, Military Affairs and Public Protection Committee (VMAPP) unanimously. It has also passed the House unanimously and he received word a few hours ago the bill was slated to be heard in the Senate VMAPP committee this Thursday.

Mr. Sunseri also reported on the 2022 competitive grant cycle. The grant portal opened January 4, 2022, where applicants could begin the application process. Grant workshops were held virtually on January 18 and 20, 2022. We are currently receiving grant applications. March 17, 2022, will be the soft deadline. This will allow Board staff time to review applications and allow for additions or corrections to the proposals. Any applications received after this date until the final deadline of March 31, 2022, will be processed, but will not have the opportunity for staff screening of the applications for errors. Mr. Gaus reported there have been 63 requests for grant numbers. That represents the potential number of applications. We currently have nine completed applications in hand. Those applications are being scanned and reviewed by staff. Emails have already been sent out to those who are missing documents.

7. Financial report – Christie Ross (See attached)

Adjournment

Dan Bell motioned to adjourn the meeting at 3:16 PM (EST). Harry Clark seconded, and the motion carried unanimously. The next scheduled meeting of the Kentucky 911 Services Board will be held Tuesday, June 21, 2022, at 2:00 PM (EST) at a location to be determined.